

Control Box Troubleshooting

If the unit is within is warranty period, contact Hydro System Tech Support: 661-775-0686 With bath serial number <u>before</u> work is started. The serial number can found in the access area Located near back adhered to the back part of the bathtub just above the pump.

ALL WARRANTY REPAIRS MUST BE AUTHORIZED BY HYDRO SYSTEMS BEFORE WORK IS STARTED. FOR SERVICE, ALWAYS CONTACT HYDRO SYSTEMS INC, FOR AN AUTHORIZED SERVICE CENTER,

Symptoms	Possible Causes	Recommended Action
Nothing works. IMC ISD IAU AST, HS-50	No power at control box	Check connection point to make sure it's connected, if not reconnect control box, if problem still persist contact service agent,
No power to control box IMC ISD IAU AST, HS-50	GFCI Tripped,	Need to make sure to reset GFCI circuit, make sure breakers are in the on position, If problem still persist contact electrician,
I have green lights on the control box but nothing works. IMC ISD IAU AST, HS-50	Loose control panel cable, and ITW if equipped (digital display panel)	Make sure 8 pin control cable is properly connected to main control box ITW, Cable 6 pin cable connector, Problem still persist contact service agent
Get error codes on my display On display panels only, IMC ISD IAU	E01, E02, E03, E04, E05 E06	Infrared communication between control boxes, Wire communication lost on ITW Error still persist control box must be replace contact service agent,