

LED Light System Trouble Shooting Guide

If the unit is within its warranty period, contact Hydro System Tech Support: 661-775-0686 with bath serial number before work is started. The serial number can be found in the access area located near the back adhered to the back part of the bathtub just above the pump.

ALL WARRANTY REPAIRS MUST BE AUTHORIZED BY HYDRO SYSTEMS BEFORE WORK IS STARTED. FOR SERVICE, ALWAYS CONTACT HYDRO SYSTEMS INC, FOR AN AUTHORIZED SERVICE CENTER,

Problems	Causes	Solution
Single LED is off or out of Sync with the other LEDs	Most likely a cable problem	Find loose LED cable and reconnect,
		Unplug cable and replace with new one
	Master light may be broken or disconnected	Make sure master light is not broken or disconnected
Many LEDs are off or out of Sync	Most Likely a connector issue	First find the connector to LED lights where the problem is
		Inspect connector disconnect and reconnect if problem still persists replace connector or master light if necessary
None of the LEDs turn on	Most likely the power going into the LED, or wrong configuration,	Check plug making sure is connected properly at the control box, assure power is on, and make sure correct configuration for your system is programmed to the correct settings,
All LEDs turn on but one color doesn't light,	Most likely a shorted cable	Disconnect the cable one at a time, and reconnect,
		Check LED master light and slave and assure it's properly connected to cable,