



Panel Troubleshooting

If the unit is within its warranty period, contact Hydro System Tech Support: 661-775-0686

With bath serial number before work is started. The serial number can be found in the access area

Located near back adhered to the back part of the bathtub just above the pump.

ALL WARRANTY REPAIRS MUST BE AUTHORIZED BY HYDRO SYSTEMS BEFORE WORK IS STARTED. FOR SERVICE, ALWAYS CONTACT HYDRO SYSTEMS INC, FOR AN AUTHORIZED SERVICE CENTER,

Symptoms	Possible Causes	Recommended Action
Nothing works on the panel. 2 Button w/ display 2 button 4 Button 8 Button	Topside panel not plugged in. Loose Din connection,	Check connection point to make sure it's connected, if not reconnect to main control box, if problem still persists contact service agent,
Topside panel does not operate correctly 2 Button w/ display 2 button 4 Button 8 Button	Wrong topside control panel or wrong configuration HS50 button May be connected incorrectly.	Need to make sure what options the tub came with to have proper configuration, HS50 need to make sure it's connected properly onto the box
Topside panel lights up 4 lights but nothing works light. 4 Button panel,	Defective control panel,	Panel must be replaced,
Get error codes on my display On display panels only,	E01, E02, E03, E04, E05 E06	Infrared communication between control boxes, Wire communication lost on ITW